



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmail.com
SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 461/2023

In the matter of:

Mohd Saleem KhanComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R Khan, Member of (Tech.)

Appearance:

1. Complainant present in person
2. Ms. Ritu Gupta, Mr. R.S Bisht & Ms. Chhavi Rani, on behalf of respondent

ORDER

Date of Hearing: 06th February, 2024

Date of Order: 12th February, 2024

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. As per complaint, the complainant applied for new electricity connection at her premises no. 12-A/91, 3rd Floor, Kh No- 247, Gali No-11, Vijay Mohalla Maujpur, Delhi-110053, vide request no. 8006667105 and 8006661516.

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Secretary
CGRF (BYPL)

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2. The application of the complainant was rejected by the OP alleging that the premises in question have more than 180 enforcement cases, and unless and until the same are cleared by the complainant, the connection cannot be released to her. The complainant alleged that the outstanding dues do not belong to her premises. Therefore the OP maybe directed to release the connection applied for.
3. On notice, OP filed reply stating that more than 180 enforcement cases are booked for various floor of subject property. Out of the said list on the basis of enforcement videos, 61 cases so far have been identified to pertain to applied premise. As such no new connection can be provided as there is a violation of provisions of regulation 10 and 11 of DERC supply code 2017.
4. In response to the reply the complainant filed rejoinder on dated 18/01/2024 requiring details of dues so that she can find out which dues belong to her only.
5. During the course of hearing on 6.12.2024 there was no specific denial on the part of complainant to the allegation, of the OP, the dues being of enforcement nature. As per provisions of law, this forum has no jurisdiction to entertain the claims/ objections regarding enforcement dues. Therefore the present complaint cannot be dealt with by this forum.

Handwritten signatures of the complainant and the forum members.

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In view of above, this forum have no jurisdiction on the subject matter of the complaint. Therefore, the complaint is dismissed, with liberty to the complainant to file her complaint with appropriate forum.

The case is disposed off as above. File be consigned to record room.

Both the parties should be informed accordingly.


(NISHAT A ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH)


(P.K. SINGH)
CHAIRMAN

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